

On Sat, 4/9/11, Richard Rutz <philer5@hotmail.com> wrote:

From: Richard Rutz <philer5@hotmail.com>  
Subject: Thanks  
To: "Pamela Hammill" <finehomes@att.net>  
Date: Saturday, April 9, 2011, 8:23 AM

Good Morning Pamela,

I just wanted to add my two cents to what Marcia has already said in her emails.

I thought it was very thoughtful of you to go over to see my parents and tell them about the sale of the home. I'm sure they were glad to see you and hear about the sale from someone who was there in the trenches and knew the most about the sale. Thanks for being so considerate.

Also, I wanted to personally thank you for being our real estate agent. Marcia and I had never sold a house before which I assume at times was painfully obvious. You had the patience to guide us through the process and get what needed to be done. And it was done quickly. I had no idea what staging is and how important it is to the sale. Or how the correct landscaping could attract more potential buyers before they even stepped inside. Also, we knew nothing about the various inspections that needed to be done which you scheduled. Plus I thought escrow was some sort of French delicacy. All the people you recommended were professional and seemed very good at their jobs. Even the estate sale people which you hadn't really worked with but recommended were great.

As I stated above Marcia and I had never sold a home before. However, I can't believe any real estate agent puts more time, effort and money into her listings than you. You've spoiled us for any future dealings with real estate agents. We were very fortunate to have you as our agent.

And if it were not for you we probably wouldn't have sold my dad's car as quickly or for as much money. Perhaps you could moonlight as a car salesperson. I hope Hector is still pleased with the purchase.

Please keep us informed about the other homes for sale in the neighborhood, especially TK's. Personally I think the other 8 sellers there should hire you as their agent if they want to sell their home quickly and not incur those pesky monthly payments. I can't believe the other agents there can match your work ethic and tirelessness.

Again, Thanks for a job well done!

Rich